

ALLTEL COMMUNICATIONS  
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**W. Gregory Coker**  
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**RECEIVED**

JUN 15 2004

PUBLIC SERVICE  
COMMISSION

June 15, 2004

Ms. Elizabeth O'Donnell, Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40602-0615

Re: Lifeline Surcharge Increase, Admin. Case #360

Dear Ms. O'Donnell:

Attached are an original and 9 copies of the following tariff sheets within Kentucky ALLTEL, Inc. PSC KY No. 1 General Customer Services Tariff.


<u>Section</u>	<u>Title</u>	<u>Revision</u>	<u>Sheets</u>
3	Basic Local Exchange Service	1 <sup>st</sup>	11

The filing is made in accordance with the order dated June 3, 2004 in Administrative Case No. 360 whereby LECs were ordered to increase the Kentucky Lifeline Surcharge to \$.08.

This filing has an issue date of June 15, 2004, and a proposed effective date of July 1, 2004. Upon the Commission's approval, we would appreciate receiving a stamped copy of the tariff sheets.

Should you have any questions regarding this filing, please call me at (859)271-8324.

Sincerely,

*FOR*   
W. Gregory Coker

Attachments

## GENERAL CUSTOMER SERVICES TARIFF

KENTUCKY ALLTEL, INC.

P.S.C. KY. No. 1  
First Revised Page 11  
Cancels Original Page 11  
Effective: July 1, 2004

ISSUED: June 15, 2004  
BY: Vice President, External Affairs  
Lexington, Kentucky

### S3. BASIC LOCAL EXCHANGE SERVICE

#### S3.3 Local Exceptions (Continued)

##### S3.3.1 Lifeline Service (Continued)

###### b. Regulations (Continued)

- (4) Lifeline Service can only be associated with the primary residential connection.
- (5) Lifeline toll restriction service is available on a voluntary basis where technically feasible to Lifeline telephone service customers at no charge. Lifeline toll restriction service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+555-1212, 1+/0+NPA-555-1212), 1+900 calls, 1+700, 976 calls and IntraLATA toll while allowing access to local 611, 911, 0-, 1+800/877/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to service activation codes “\*/#” (e.g. \*66, \*69) is also allowed. Upon customer request, some service activation codes may be blocked at no charge, where conditions and facilities permit.

Lifeline customers may receive toll restriction services without charge. Toll restriction services include voluntary toll blocking.

- (6) Lifeline Service may not be disconnected for non-payment of toll charges.
- (7) Deposit requirements do not apply to Lifeline Service customers if toll restriction is employed.

###### c. Rates and Charges

In compliance with KPSC Administrative Case No. 360 a monthly surcharge shall be imposed on all local exchange access lines to assess the low-income portion of the Universal Service Fund. This surcharge shall appear as a separate line item on the customer's bill and shall read "Kentucky Lifeline Support". The Commission has determined the amount of the surcharge will be \$.08 per access line; however, the amount is subject to change by the Commission to meet the needs of providing Lifeline Service for low-income customers.

(I)

ALLTEL COMMUNICATIONS  
229 Lees Valley Road  
Shepherdsville, Kentucky 40165



**W. Gregory Coker**  
Vice President – External Affairs  
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JUN 15 2004

**PUBLIC SERVICE  
COMMISSION**

June 15, 2004

Ms. Elizabeth O'Donnell, Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40602-0615

Re: Lifeline Surcharge Increase, Admin. Case #360

Dear Ms. O'Donnell:

Attached are an original and 9 copies of the following tariff sheets within ALLTEL Kentucky, Inc. PSC KY No. 2 General Subscriber Services Tariff.

<u>Section</u>	<u>Title</u>	<u>Revision</u>	<u>Sheets</u>
25	Local Exchange Rates	7 <sup>th</sup>	5

The filing is made in accordance with the order dated June 3, 2004 in Administrative Case No. 360 whereby LECs were ordered to increase the Kentucky Lifeline Surcharge to \$.08.

This filing has an issue date of June 15, 2004, and a proposed effective date of July 1, 2004. Upon the Commission's approval, we would appreciate receiving a stamped copy of the tariff sheets.

Should you have any questions regarding this filing, please call me at (502)921-2388.

Sincerely,

*for Ryan Masters*  
W. Gregory Coker

Attachments

## 25. LOCAL EXCHANGE RATES (Continued)

## 25.4 LIFELINE SERVICE

## 25.4.1 Definition

- A. Lifeline Service is a retail local service offering available to qualifying low-income residential customers who participate in one of the following programs:

Medicaid  
Food Stamps  
Supplemental Security Income  
Federal Public Housing Assistance  
Low Income Home Energy Assistance Program

- B. Customers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101 (a) (1)-(8) (relating to Supported Services for Rural, Insular and High Cost Areas).

- C. Lifeline is supported by both the federal and state universal service support mechanisms. The state universal service support mechanism will be funded by the following charge on all customers' bills except Lifeline customers. This amount charged to customers is prescribed by the Kentucky Public Service Commission.

Effective July 1, 2004 Monthly Rate Per Line  
\$ .08

(1)

## 25.4.2 Discounts

- A. The following credits will apply for customers deemed eligible for Lifeline assistance:

	<u>Monthly Credit</u>
Federal Subscriber Line Charge Credit	(1)
Initial Federal Credit to Residential Access Line	\$1.75
State Credit to Residential Access Line	\$3.50
Additional Federal Credit to Residential Access Line	\$1.75

- B. The monthly discounted residential rate for qualified low-income customers may not be reduced below zero. Therefore, the credit amount defined in A. above shall not exceed the total of the subscriber line charge and the customer's normal residential local exchange service rate.

## 25.4.3 General

- A. The Company shall offer toll blocking to all qualifying low income customers at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive toll blocking, the service shall become part of the customer's Lifeline service and all service deposits will be waived.
- B. Lifeline program rate reductions do not apply to long distance service or any other services (i.e., Custom Calling, ALLST\*R, construction charges, etc.) which may or may not be tariffed. Customers may obtain such services, where available, at their discretion, although the Lifeline program rate reduction does not apply.
- C. The Lifeline Service rate reductions do not apply to service connection charges, except that customers eligible for Lifeline Service will receive a reduction in applicable service connection charges, as set forth in the Link-Up America Program found in Section 27 of this tariff.
- D. Lifeline program service will not be available on a retro-active basis.
- E. A customer deemed eligible for Lifeline service is automatically eligible for Link-Up Service.

(1) Authorized FCC Rate

ISSUED: June 15, 2004  
ISSUED BY: Vice President/State Government Affairs.  
Little Rock, Arkansas

EFFECTIVE: July 1, 2004  
ISSUED BY THE AUTHORITY OF P.S.C.